

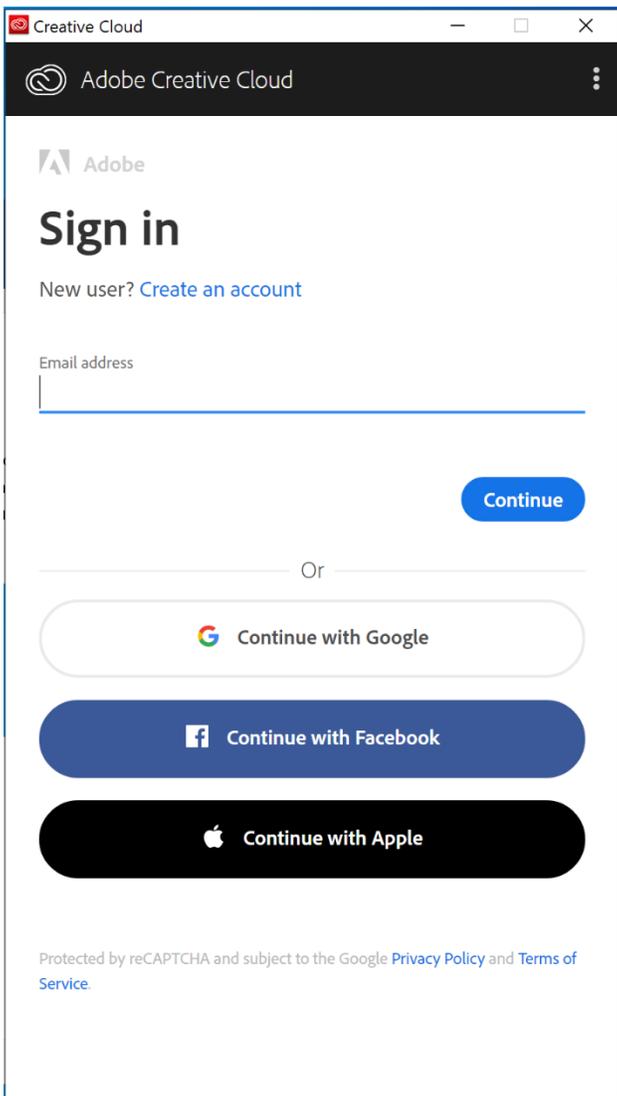
Do you need to sign in to use your Adobe app, like Photoshop or Illustrator? **Do not create an account!** WA has created a school account for you using your wascholar.org email address (login at Google.com).

If you already did create a personal Adobe account, sign out, then sign in again as instructed here. You need to select COMPANY OR SCHOOL ACCOUNT when prompted. Note that you may not be able to sign out if the Creative Cloud application is updating. Wait until it finishes. You may need to restart your Surface if the update gets stuck.

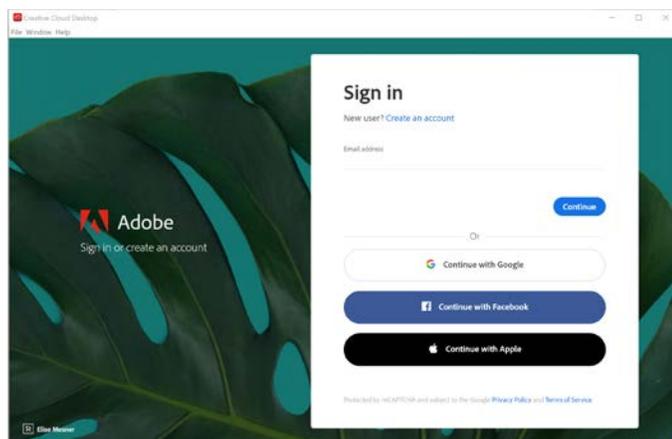
To sign in with your wascholar.org school account, open the Adobe Creative Cloud application. The shortcut is usually on your desktop.



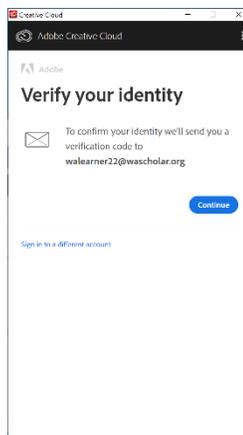
If your Adobe has not been updated recently, you will see a screen like this (below, on the left). Enter your wascholar.org email address and click Continue.



If you have already updated Creative Cloud, your login screen could look more like this:

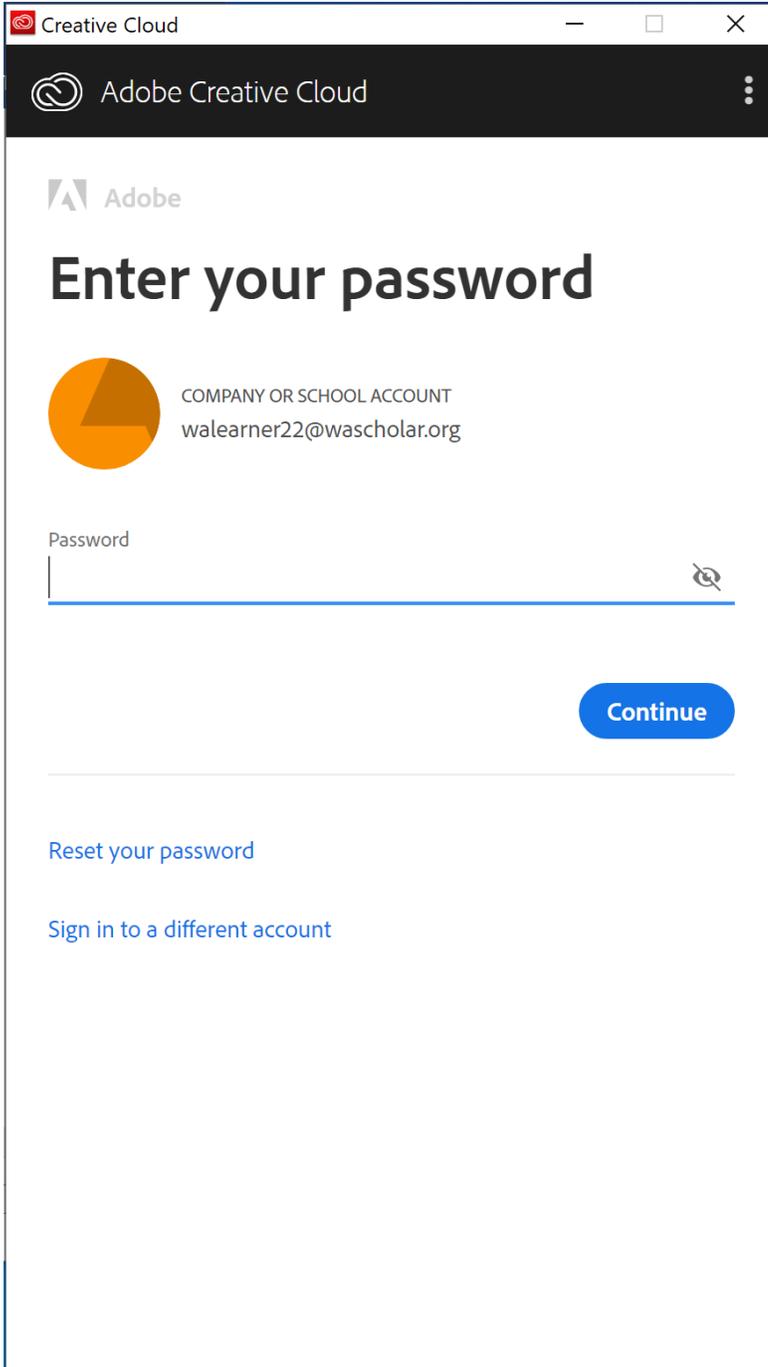


You may be prompted to check your wascholar.org email Inbox for a verification code:



Enter the code you received in your wascholar.org Inbox and click Continue.

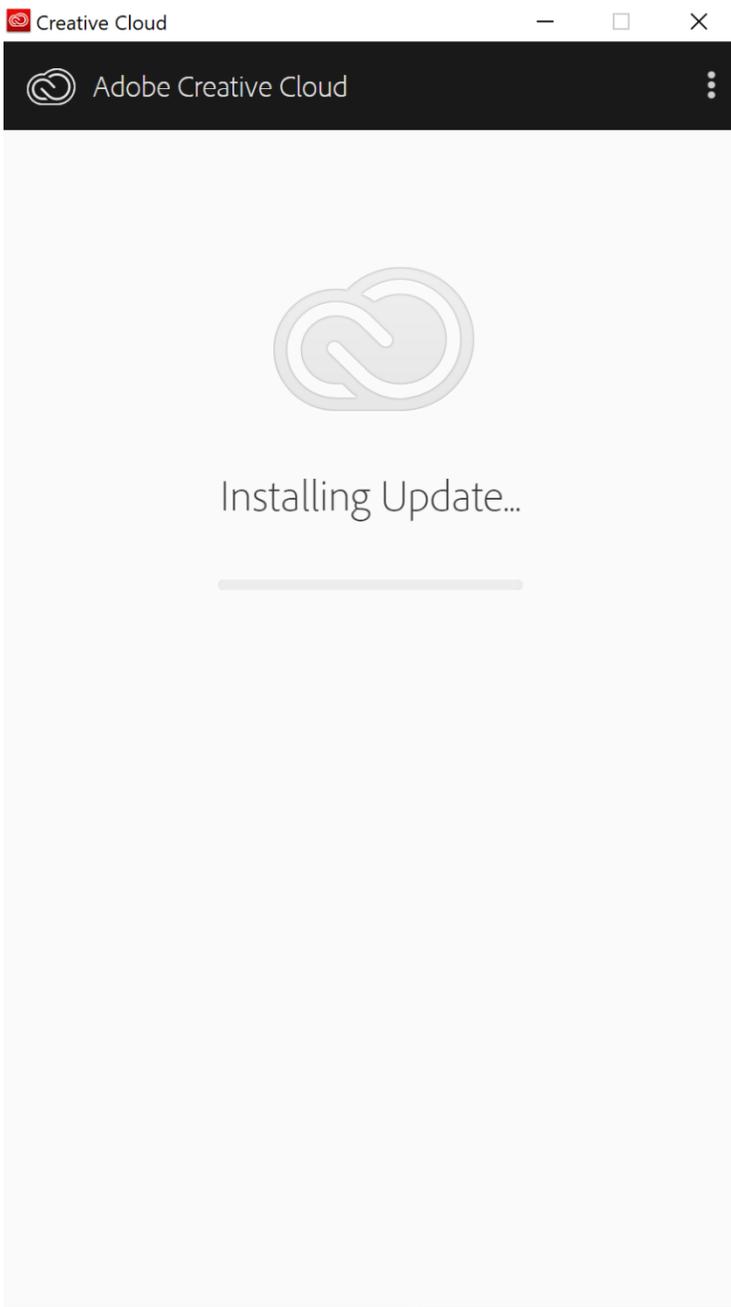
You will be prompted with a Company or School Account login page:



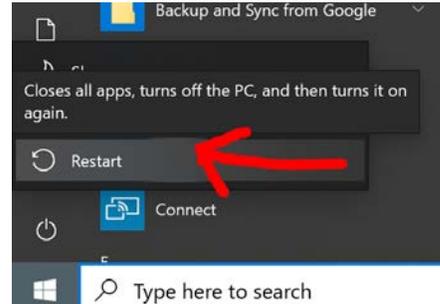
If you had already created a personal Adobe account with a seven day trial, you may have to choose between that account ([blue circle - NO](#)), and the WA account. *Choose the COMPANY OR SCHOOL ACCOUNT ([orange circle](#)).*

If you have never logged in before, or cannot remember your password, click the [Reset Your Password](#) link. You will be emailed a link to reset your password which you will receive in your wascholar.org Inbox. Once you have reset your password, log in to the Adobe Creative Cloud application (that you were just using to sign in, pictured on the left) with your new password.

Your Creative Cloud application will want to update. You cannot use it until it updates completely. Keep your laptop on your charger during the update, make sure it does not go to sleep.



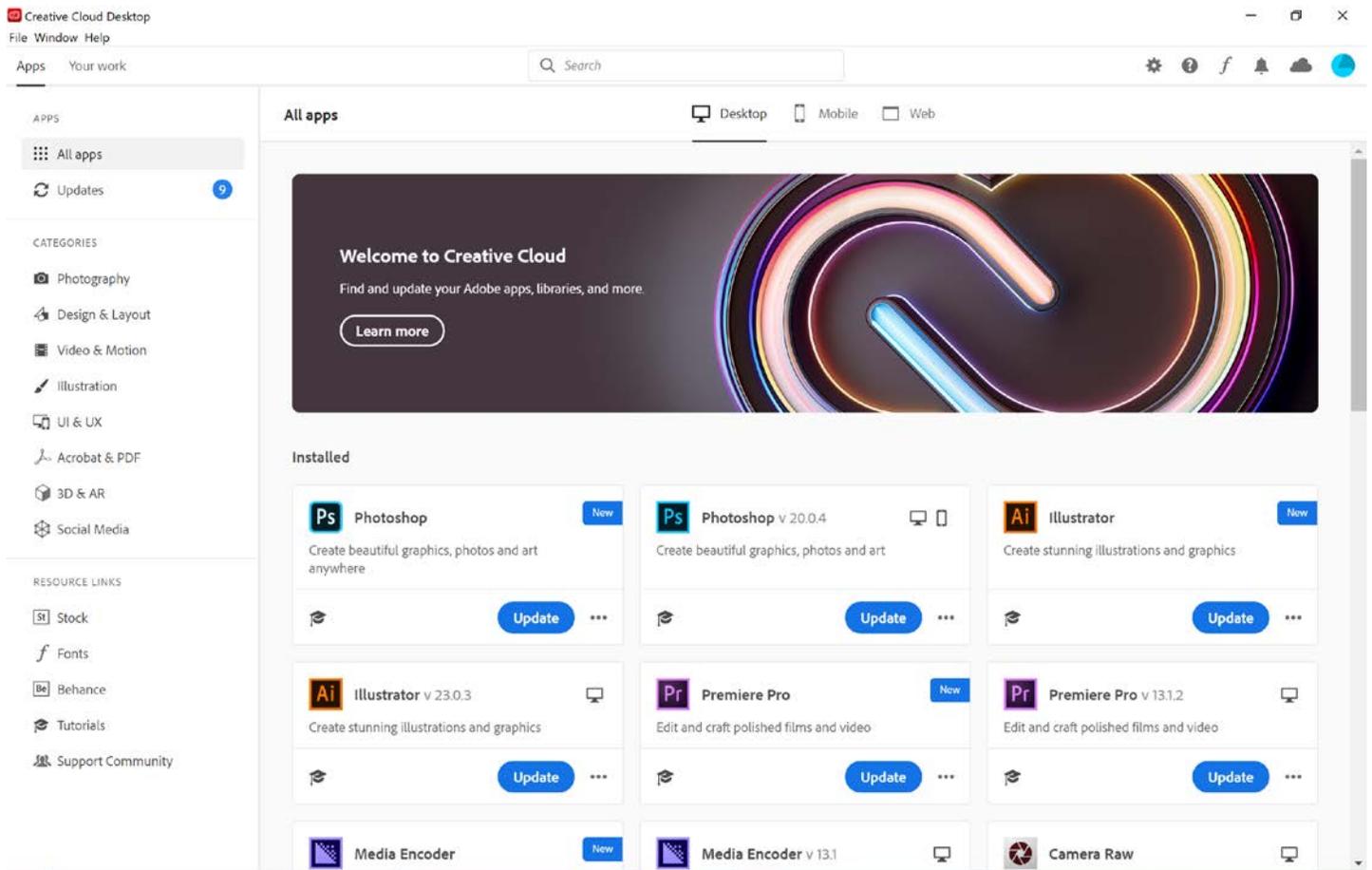
If the progress bar stops for a long period of time, you may need to do a full restart of your system:



Click the Windows logo in the lower left-hand corner, then the Power icon, then select Restart. After your Surface restarts log back in and open the Adobe Creative Cloud application again. It will restart the update.

The update may take a while, but when it's done you will see the new Adobe Creative Cloud management application. This application will also update, behind the scenes. You cannot sign in or out until it does. Click the cloud icon in the upper right-hand corner for status.

Once you have signed in and your Creative Cloud application has updated, you will be able to update or install any of the Adobe applications shown. Have fun!



Click the cloud for update status. Click the blue circle to sign out or see what account is signed in. Note that this circle is blue no matter which account you actually signed in with.